
Babysitter.net — Sitter Onboarding & User Guide

How to set up your profile, browse and secure local jobs, earn your Verified Green Badge, and maximize your earnings.

Official Portal: <https://babysitter.net>

Welcome to Babysitter.net!

This comprehensive user manual walks you through everything you can achieve as a professional caregiver on Babysitter.net. We explain every step of the journey—from initial registration and profile completion to messaging families, safely sharing contact information, and securing your **Verified Green Trust Badge**.

- **100% Free for Sitters:** Listing your caregiving profile on our platform is completely free. Babysitter.net never takes a cut, commission, or hidden fee from your hard-earned wages.

The screenshot shows the homepage of Babysitter.net. At the top, there's a navigation bar with the logo, a 'Change Language' button, and links for 'Inbox', 'Dashboard', and 'Sign Out'. Below the navigation bar, a banner reads 'For the Ethiopian diaspora' and 'Babysitters who speak your Mother tongue.' It also mentions 'Find trusted, native-speaking sitters fluent in Amharic, Oromo, Tigrinya, Somali, and English — right in your neighborhood.' and 'Now serving families and sitters across the United States and Canada — UK, Australia and beyond coming soon.' There are three main buttons: 'Find a babysitter', 'Become a babysitter', and 'Browse babysitting jobs'. Below these are three feature boxes: 'Want background-checked sitters?', 'Native language match', and 'Private in-app messaging'. At the bottom, there's a section for 'Childcare, Helpers & Tutors — coming soon' with a form to sign up for notifications.

Babysitters Network .net | Change Language | Inbox | Dashboard | Sign Out

For the Ethiopian diaspora

Babysitters who speak your Mother tongue.

Find trusted, native-speaking sitters fluent in Amharic, Oromo, Tigrinya, Somali, and English — right in your neighborhood.

Now serving families and sitters across the United States and Canada — UK, Australia and beyond coming soon.

[Find a babysitter](#) | [Become a babysitter](#) | [Browse babysitting jobs](#)

Want background-checked sitters?
Look for the green verified badge — we review every document personally.

Native language match
Filter sitters by the languages your family speaks at home.

Private in-app messaging
Talk safely — parents, your name stays masked until you choose to share. Sitters, your phone number stays private until you choose to share it.

Childcare, Helpers & Tutors — coming soon
Many families need childcare, household helpers and tutors for math, music, computers, AI and more. Tell us who you are and what you want or offer — we'll notify you when it launches.

I am a... | What you want or offer

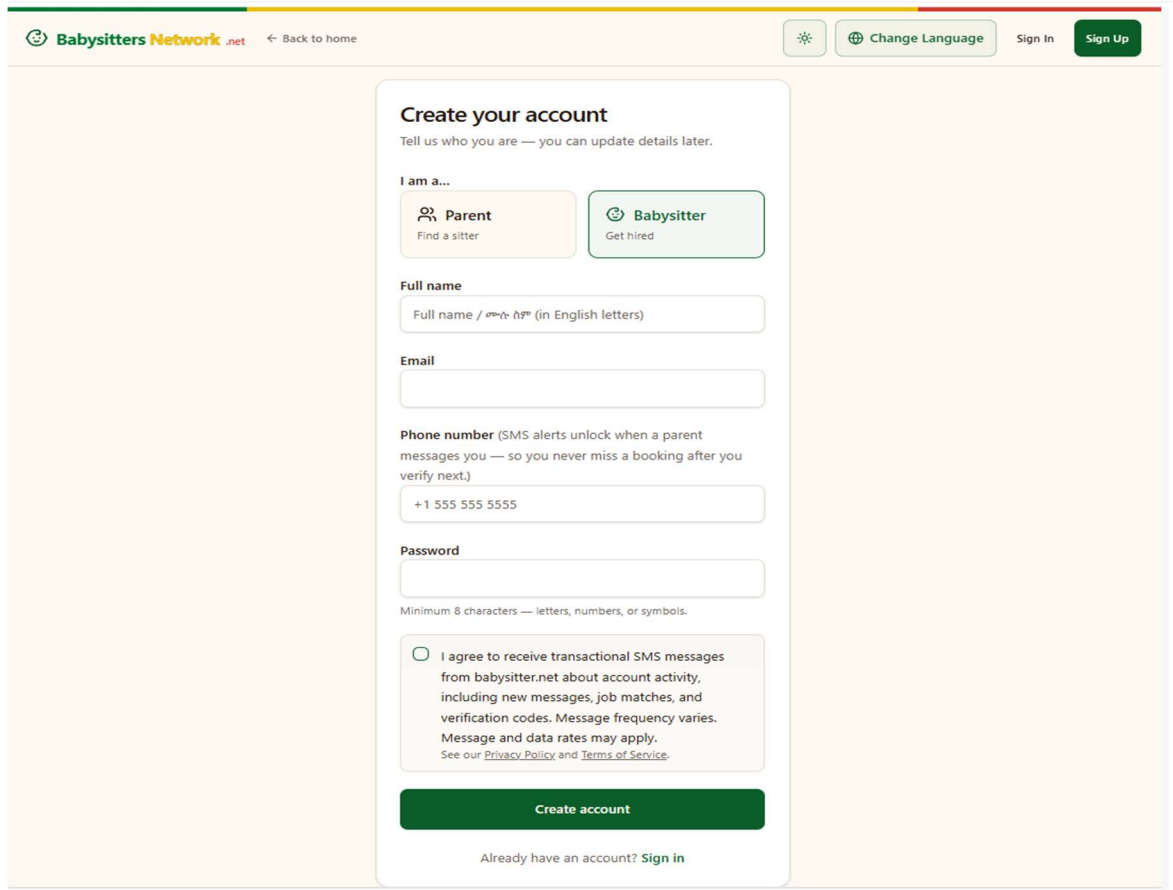
Email address | [Notify me](#)

© 2026 babysitter.net - A neutral venue connecting families and independent sitters.

© 2026 Babysitters Network LLC · [babysitter.net](#) | [Find Jobs](#) | [FAQ](#) | [Privacy](#) | [Terms](#) | [Refunds](#) | [Contact](#)

1. Creating Your Babysitter Account

- To start, navigate to the homepage, click "**Sign Up**", and select "**I am a sitter**". You can also click the "**Become a Sitter**" action on the homepage to go directly to the registration page.
- Provide your legal full name, primary email address and mobile phone number, local postal/zip code, and a secure password. Check the mandatory authorization box consenting to receive platform service and transactional notification alerts, then click "**Create Account**".



The screenshot shows the 'Create your account' page on the Babysitters Network website. The page has a light orange background. At the top, there is a navigation bar with the Babysitters Network logo, a 'Back to home' link, a 'Change Language' button, and 'Sign in' and 'Sign Up' buttons. The main content area is a white card with the title 'Create your account' and a subtitle 'Tell us who you are — you can update details later.' Below this, there are two buttons: 'Parent Find a sitter' and 'Babysitter Get hired'. The 'Babysitter Get hired' button is highlighted with a green border. Below the buttons, there are input fields for 'Full name' (with a hint 'Full name / اسمك هنا (in English letters)'), 'Email', and 'Phone number' (with a hint 'SMS alerts unlock when a parent messages you — so you never miss a booking after you verify next.'). The phone number field has a pre-filled value '+1 555 555 5555'. Below the phone number field is a 'Password' field with a hint 'Minimum 8 characters — letters, numbers, or symbols.' At the bottom of the form, there is a checkbox labeled 'I agree to receive transactional SMS messages from babysitter.net about account activity, including new messages, job matches, and verification codes. Message frequency varies. Message and data rates may apply. See our Privacy Policy and Terms of Service.' Below the checkbox is a green 'Create account' button. At the very bottom of the card, there is a link 'Already have an account? Sign in'.

- **Verifying Your Email Domain:** Check your email inbox for an automated verification message from Babysitters Network. Click the unique verification link inside to validate your email. If the email does not land in your primary inbox within 2 minutes, verify your **Spam/Junk folder**. If found there, mark the message as "**Not Spam**" to route future platform notifications directly to your primary inbox before clicking the verification link.

- If you experience technical delivery issues and do not receive the link, return to the homepage, click "**Login**," enter your email address, and click the "**Resend Link**" link visible at the bottom of the form. Once verified, the platform will automatically redirect you straight to your user dashboard. If you are not redirected automatically, navigate back to the homepage, click "**Login**," and input your verified credentials to enter.

Babysitters Network .net ← Back to home

⚙️ Change Language Sign In Sign Up

Welcome back

Sign in to your babysitter.net account.

Email

Password [Forgot password?](#)

Sign in

Didn't get the email in your inbox/spam folders?
Resend

New here? [Create an account](#)

2. Completing Your Public Profile Directory

- Open your profile management dashboard at `/sitter/profile`. Note that your public directory visibility toggle cannot be switched on until all mandatory profile fields are completed.
- First, upload a clear, high-resolution profile photograph displaying your face professionally.



- Next, fill out your core location details: select your Country, State/Province, City, Postal/Zip Code, and Phone Number. *(Verifying your phone number in your dashboard enables our automated system to route real-time text message alerts regarding new job opportunities and direct parent inquiries straight to your phone).*

Basic info
Full name *

Country **State ***
City * **ZIP code**
Phone number

- **Hourly Rates & Availability:** Input your target hourly base rate (in USD/CAD), years of childcare experience, specific scheduling availability (Weekdays, Weekends, Evenings, or Overnight), and indicate if you are willing to travel beyond your immediate postal area for work.
- **Live-In Accommodation Exception:** If you prefer to negotiate a flat salary directly with parents, or if you strictly seek **Live-In Nanny positions**, filling out the baseline hourly rate or scheduling calendars is **completely optional**.
- **Cultural & Language Customization:** Select all the languages you speak fluently (such as Amharic, Oromo, Tigrinya, Somali, or English) to help families filter for cultural compatibility.

Professional details

Rate Rate period

☒ **Open for negotiation**
Hide your rate publicly and discuss it privately with parents. Your profile will show "Rate: negotiable".

Years of experience *

☒ **Open to live-in arrangements**
In Ethiopia, many families hire a long-term live-in nanny/babysitter (mogzit). Check this if you're available for live-in work.

☒ **Willing to relocate**
Open to moving to another city, state, or province for the right family.

Availability *
Optional for live-in arrangements.

☒ Weekdays ☒ Weekends

☒ Evenings ☒ Overnight

Languages spoken *
Select all that apply.

☒ Amharic ☐ Oromo

☐ Tigrinya ☐ Somali

☒ English

- **Uploading Professional Certifications:** Upload digital image or PDF copies of your professional credentials, such as CPR/First Aid Certifications or Childcare Diplomas. Once our admin team manually reviews and approves your documents, a visible green checkmark verification symbol (✓) will permanently display next to that credential on your public profile.

Certifications
Select any that apply. Upload your certificate(s) below — a green ✓ appears next to each once our team approves it.

☐ CPR / First Aid ☐ Child Care Certificate

☐ Early Childhood Education ☐ Newborn Care Specialist

☐ Special Needs Care ☐ Swim / Water Safety

- **Writing Your Professional Bio:** Write a concise description (minimum 20 characters) introducing yourself to families. Share your background, what age groups you have worked with, and any specialized skills like cooking traditional meals or teaching cultural values. You can write this bio in any language. If your preferred language utilizes Ge'ez characters, simply use your system's Amharic keyboard directly inside the text box.

About you
At least 20 characters. Mention experience with age groups, any cooking, or cultural background.

For your safety, do not include phone numbers, emails, websites, or social media handles. Parents will contact you through babysitter.net's secure inbox.

Amharic keyboard - Use the keyboard to type Amharic Hide A English

Tap a base letter (e.g. አ) to choose its vowel form. Use ⌫ to delete and _ for space.

ሀ	ለ	ሐ	መ	ሠ	ረ	ሰ	ሸ	ቀ	በ	ሸ	ተ	ቸ	ኀ	ነ	ኘ
አ	ከ	ኸ	ወ	ዐ	ዘ	ኸ	የ	ደ	ጀ	ገ	ጠ	ጨ	ጸ	ጺ	ፀ
ፈ	ፒ	Numbers & symbols	⌫	_											

Hi! I'm an experienced babysitter who grew up speaking Amharic at home...

0 characters

- **Earning Your Verified Green Trust Badge:** To build immediate trust with parents, you can upload a valid, unexpired criminal background check or official police clearance document alongside a copy of your government ID card. Alternatively, you can use our built-in background check links to purchase an official, secure background check package:
 - **United States Sitters:** Run a check through **National Crime Search (NCS)** for **\$29.99**.
 - **Canadian Sitters:** Run a check through **Triton Canada** for **CA\$29.45**.

- **Important Registration Rule:** Uploading an existing, valid paper police clearance from another platform is strictly permitted **only when registering your account for the very first time**. To maintain active directory verification, all annual background check renewals must be processed directly through our official screening partners (NCS or Triton). Background check safety updates are mandatory every 12 months.

Certificates & background check

Upload any CPR/First Aid certificate or childcare certification (PDF or image). Once our team approves it, a small verified checkmark appears next to that certificate on your profile. To also earn the green Verified badge that boosts parent trust, upload a current criminal-record check or police clearance along with your ID. For founding members only, we accept an existing background check uploaded at initial registration; all renewals must go through our partners — National Crime Search for US sitters (\$29.95) or Triton for Canadian sitters (CA\$29.45) — by clicking the "Start background check" button below.

Upload document / certificate

No documents uploaded yet.

Start background check (National Crime Search — USA)

Start background check (Triton — Canada)

- **How to select and upload a certification:** When you upload a document in your profile, use the **"What are you uploading?"** dropdown to choose the file type.

Pick the option that matches your file, then click **Upload document/certificate** and select the PDF or image (JPG/PNG/WebP, up to 10 MB). Our team reviews every upload manually.

What are you uploading?

Background check / police clearance

Background check / police clearance
ID document
CPR / First Aid certificate
Child Care certificate
Early Childhood Education certificate
Newborn Care certificate
Special Needs Care certificate
Swim & Water Safety certificate
Other document

only a background check does.

Approved

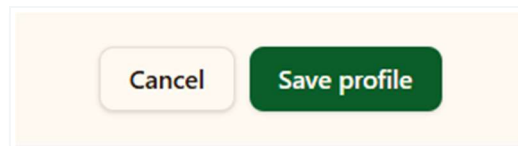
Approved

Once our team approves one of your certificates, it appears on your public profile in a **"Verified certifications"** card. Each approved certificate is listed with a green checkmark (✓) next to it. Parents can see this card at a glance when they open your profile, which helps you stand out for jobs that require specific skills.

If a certificate you uploaded isn't showing up, check your **Verification hub** to see whether it's still pending review or was rejected.

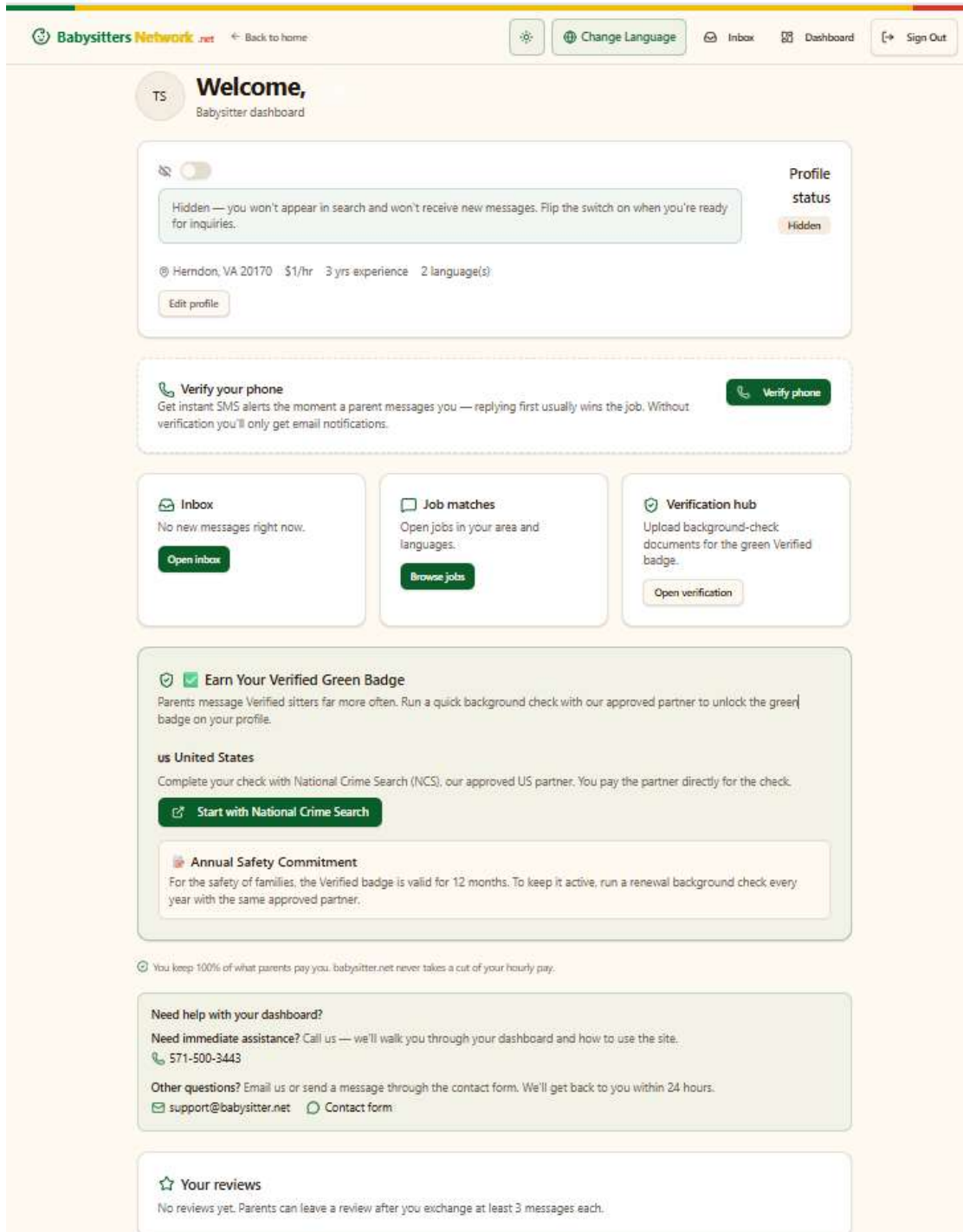
Important: **certificates and other documents do NOT grant the green Verified badge** — only an approved criminal background check does.

- Once all mandatory profile details are complete, click **"Save Profile"**. Your caregiving profile is now fully active, formatted, and ready for public display in the family search directory.

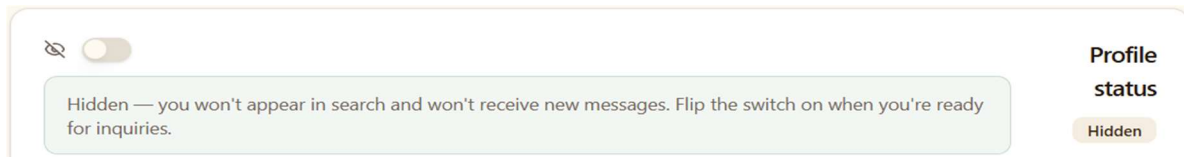


3. Navigating Your Babysitter Dashboard Control Panel

- Your central dashboard homepage (`/sitter`) serves as your operational command center. This private panel houses your profile directory visibility switches, phone verification portals, real-time background check badge tracking meters, inbox unread message alerts, and shortcuts to matching jobs.



- **Managing Directory Visibility:** If you secure a long-term position or need to temporarily pause your availability for personal reasons, you do not need to delete your profile. You can instantly hide or show your public directory profile using the simple **"Hidden"** / **"Live"** toggle switch on your dashboard.

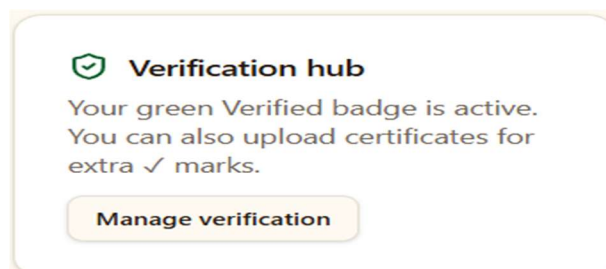


- **Securing Real-Time SMS Notifications:** Click **"Verify Your Phone"** inside your dashboard, select your preferred language layout, and input your mobile number. The system will instantly send a 6-digit secure SMS verification code to your phone. This verification code expires after exactly 10 minutes. Sitters who complete telephone verification receive instant job alerts and reply to parents much faster, significantly increasing their booking rates.

 A screenshot of a 'Verify your phone' form. It features a green phone icon and the title 'Verify your phone'. The text explains that a 6-digit code will be sent to confirm the number and that it will also be sent when someone messages on babysitter.net. There is a text input field for the 'Mobile number' with the placeholder '+1 555 555 5555'. Below this is a dropdown menu for 'SMS Notifications language / የስልክ መልእክቶች ማሳወቂያ ቋንቋ' with 'English' selected. A large green button labeled 'Send code' is at the bottom. A small note at the very bottom states: 'We'll text you a 6-digit code. Standard message rates apply.'

- **How the Verification hub works:** The **Verification hub** on your dashboard is your one-stop place to earn and manage your background verification green badge and certification green checkmarks (✓) on your profile.

The card is status-aware, so it always shows where you stand: **"Your Green Verified badge is active"**, **"pending review"**, **"Needs attention"**, etc.



4. Securing and Maintaining Your Verified Green Badge

- The dashboard card titled "**Earn Your Verified Green Badge**" explains exactly how account validation works and outlines the annual schedule required to maintain your active badge.
- Click the "**Start with National Crime Search**" link if you live in the United States, or the "**Start with Triton**" link if you live in Canada. Clicking these links redirects you to a secure, candidate-paid checkout screen handled entirely by the screening company.
- Once the screening partner returns a "Clear" status and our platform administration confirms the results, a permanent **Verified Green Badge** is awarded to your profile. This badge boosts your search placement rankings, pushing your profile to the top of all parent directory searches. This verification badge remains active for exactly 12 months and requires an annual renewal check to stay valid.

  **Earn Your Verified Green Badge**

Parents message Verified sitters far more often. Run a quick background check with our approved partner to unlock the green badge on your profile.

us United States

Complete your check with National Crime Search (NCS), our approved US partner. You pay the partner directly for the check.

 **Start with National Crime Search**

 **Annual Safety Commitment**

For the safety of families, the Verified badge is valid for 12 months. To keep it active, run a renewal background check every year with the same approved partner.

5. Browsing and Applying for Caregiving Jobs

- Click the **"Browse Jobs"** button or navigate to `/sitter/jobs` to access your personalized feed of open positions. This feed filters open jobs based on your zip/postal code and language selections to display matching family listings in your immediate area.

Job matches
Open jobs from families across the US and Canada. Matches use your city, state/province, ZIP/postal code, and language(s).

Country Any country	State / Province Any	City Seattle
ZIP / Postal code 20170	Language ☒ Amharic ☐ Oromo ☐ Tigrinya ☐ Somali ☒ English	

- Review the job post details, including family dynamics, scheduling requirements, and target pay rates. If a job matches your schedule and experience, click **"Apply"** to submit your profile directly to the parent.
- Built-in Language Translation:** If a parent writes a job post in an unfamiliar language, click the integrated **Google Translate button** to translate the text instantly. Please note that automated machine translations are not 100% accurate and should be used as a helpful guide to understand the basic job setup. Always verify that you meet the family's language requirements before applying.

 **ልጅ የሚጠበቅ**
📍 Bryantown, MD 20617 Budget: negotiable 40 hrs/wk
የስራው ትኩረት
ልጆችን መጠበቅ፣ ማጫወት፣ መመገብ እና እንደቤተሰብ ካለፍ ጋር መኖር

Translation (English)
Expecting a child
Job focus:
Protecting, playing with, and feeding the children, and living with us as a family.
Show original

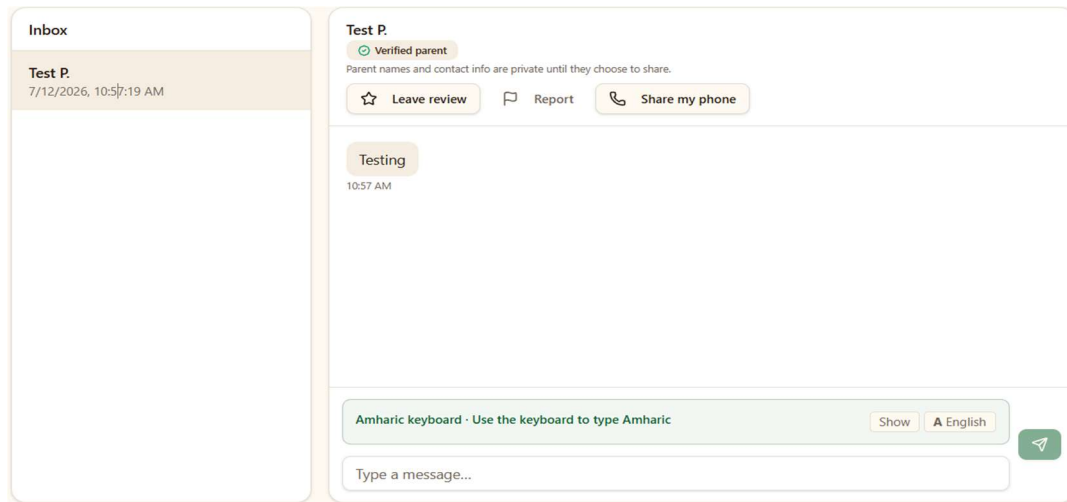
Amharic Oromo Tigrinya English

Apply

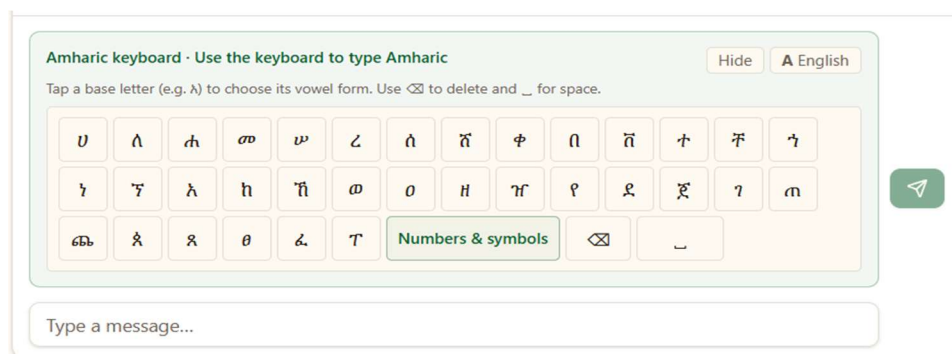
- Parents can also search the directory and contact you directly, meaning you may receive interview invitations in your inbox even if you haven't applied to a job post yet. These direct interactions require your profile visibility toggle to be switched to "Public".

6. Communicating Safely with Families

- To protect your privacy and security, **all initial communication must take place inside our secure platform inbox (/inbox)**. Parents cannot see your private email address or telephone number when messaging you through the directory.
- When a parent sends you a message, our system instantly alerts you via email with a direct link to the chat conversation. If you completed telephone verification, you will also receive an instant text notification in your preferred language so you can respond right away.
- **Exchanging Phone Numbers for Phone Calls:** Once you have exchanged messages and feel comfortable moving forward, you can share your phone number to set up an interview. The **"Share my phone"** feature is only works if you have successfully completed your phone verification step. Once you click to authorize access, the platform allows you and the parent to connect via normal phone calls. We highly recommend discussing basic scheduling and expectations inside the chat before moving to a phone call.

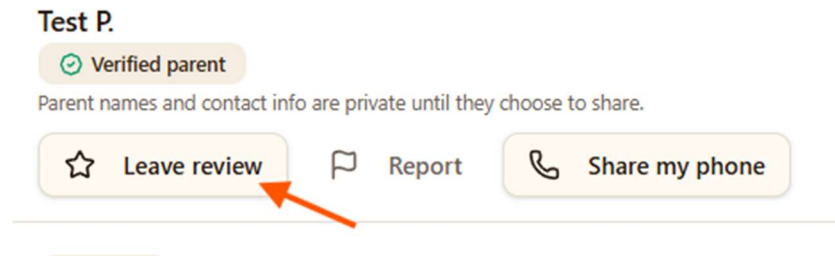


- **Multilingual Chat Interface:** You can write messages in Amharic, Oromo, Tigrinya, Somali, or English. For languages using Ge'ez characters, click **"Open"** to activate our custom web keyboard. Once your message is typed, click **"Hide"** to close the layout and view the chat window clearly.



7. Managing Reviews and Platform Ratings

- Once you and a parent have exchanged a minimum of 3 messages inside the chat portal, a **"Leave a Review"** button activates automatically inside the conversation window. Click this button to rate your experience with the family on a 5-star scale and add a short comment.
- Parents can rate and review your childcare services using the exact same process. All received reviews are published directly to your public directory profile, allowing future families to see your track record and star ratings.



8. Financial Payments and Tax Management

- **Direct Payments from Parents:** Babysitter.net is never involved in your payroll or financial transactions. All child care wages are paid **directly to you by the parents** using cash, Zelle, Venmo, or any alternative payment method you mutually agree on during your interview.
- **Independent Contractor Status:** Because no financial transactions occur through our website servers, Babysitter.net does not issue annual IRS 1099 tax forms or Canadian T4 tax documents. As an independent contractor, you are fully responsible for tracking your own income and managing your personal tax filing obligations.

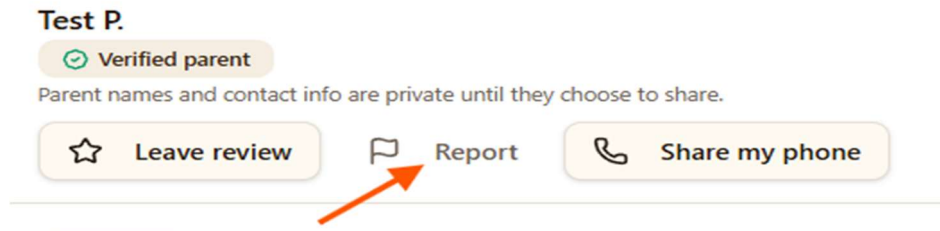
2. Independent contractor relationship

Direct payment disclosure. All child care wages are paid directly to the sitter by the parents. No wages flow through babysitter.net.

Babysitters who use the Service are independent contractors. They are solely responsible for negotiating their own rates, scheduling, performing services, and reporting and paying their own taxes. We do not issue **1099 (US) or T4 (Canada)** tax forms to sitters, and we do not withhold taxes on their behalf.

9. Safety Standards and Reporting Systems

- If you encounter a profile that displays inappropriate behavior, sends abusive messages, or violates platform policies, open the chat window and click the **"Report"** button.



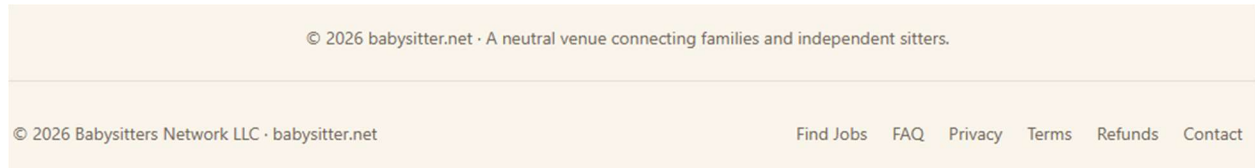
- Select the appropriate reason for your report from the dropdown menu, provide a short explanation, and upload a screenshot of the offending chat messages. Our administrative team reviews every report within 24 hours and instantly suspends any account found violating community standards.

A screenshot of a 'Report this conversation' form. The title is 'Report this conversation' with a close button (X) in the top right. Below the title, it says 'Our team reviews every report. Bad actors are warned, suspended, or banned.' The form has three main sections: 1. 'What's going on?' with a dropdown menu currently showing 'Not willing to communicate inside the in-app messaging'. 2. 'Details (optional)' with a text area for 'Add anything that helps us understand what happened.' and a character count '0 / 500'. 3. 'Screenshots' with an 'Attach screenshots' button and a note 'PNG, JPG or WEBP — up to 3 images, 5 MB each.' At the bottom right are 'Cancel' and 'Send report' buttons.

- Crucial Safety Rule: Never share your bank account routing numbers, social security data, or official ID photos inside the chat box with individual users.** Do not agree to move your conversation off our secure platform until you have established basic trust with the family. Official background screenings are strictly handled by clicking the secure dashboard partner buttons, never by sending your private files to individuals inside the chat room.

10. Platform Terms, Policies, and Help Center

- You can access our standard platform legal frameworks and help pages at any time by visiting our **Terms of Service** (</terms>), **Privacy Policy** (</privacy>), **Frequently Asked Questions** (</faq>), and **Refund Policies** (</refunds>) links located in the website footer.



- If you have any questions or need help navigating your account, visit our **"Contact Us"** page (</contact>) to submit a support ticket straight to our admin team. You can also reach our support desk directly by calling us at **+1 (571) 500-3443**—we are always here to help you succeed!

A screenshot of the "Contact us" form. The form has a title "Contact us" and a subtitle "Questions, feedback, or partnership ideas? Send us a note." Below the subtitle, there is a language selector with "Amharic keyboard · Use the keyboard to type Amharic" and buttons for "Show" and "A English". The form includes input fields for "Name" (with a placeholder "Your name / ስም (in English letters)"), "Email", "Subject", and "Message". The "Message" field has a character count "0/5000" at the bottom right. At the bottom of the form is a green button with a paper plane icon and the text "Send message".